



Since we think of you as part of our family, we're excited to tell you that we have a new name.

MONI Smart Security is now Brinks Home Security. It's a brand that has represented security, protection and trust for more than 150 years. Now, it's a reflection of our commitment to you.

We have not been purchased by The Brink's Company. We're the same company that you have always counted on for your security. But after careful consideration, The Brink's Company has allowed us to begin using the brand, in large part because of our dedication to your security.

The biggest difference you'll see is our new logo and name on correspondence like this, as well as on our website and in other interactions.

We are excited for you to be on this journey with us. We could not be here without great customers like you. Thank you for trusting us with your protection, both now and in the future as Brinks Home Security.

Sincerely,

A handwritten signature in black ink, appearing to read "Jay Autrey".

Jay Autrey
Chief Customer Officer, Brinks Home Security



Text Us: 469.513.8585 | brinkshome.com



Here are some important things we'd like you to know about our name change to Brinks Home Security:

YOUR SERVICE AND YOUR ACCOUNT WILL NOT BE AFFECTED.

Rest assured, you'll still get fast 24/7 alarm monitoring and outstanding customer support from the same dedicated professionals. The terms of your monitoring agreement also will not change.



YOU MAY BE APPROACHED BY UNETHICAL SALESPeOPLE.

Our name has changed, but you are still our valued customer. If a representative from another company tells you that we are no longer operating in your service area, we are no longer in business, or we have been purchased by their company, do **not** believe them.

IF YOU DON'T HEAR IT DIRECTLY FROM US, DON'T BELIEVE IT.

Any account information or special offer – such as a “free upgrade” or “discounted rate” – will come directly from Brinks Home Security. If you ever have any doubts, please text the number below or chat with us on our website and we'll answer any questions.



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