

# Security System with Video Surveillance Keeps Business Owner Protected

Anyone who doubts the effectiveness of a comprehensive security system – and [video surveillance](#) in particular – should talk to Stephen Dow.

The owner of Dow Tires in Azle, Texas, got a call from MONI's [Alarm Response Center](#) early in the morning on March 27, letting him know that a burglar alarm had gone off at his business. A MONI agent summoned the police and Dow headed toward his shop, preparing for bad news.



When he arrived, police told him not only that a window had been broken out, but that someone had actually tried unsuccessfully to smash their way through a wall into the business. The news wasn't all bad, however. There was plenty of damage, but nothing had been stolen. Best of all, police used one of Dow's two [video cameras](#) not only to get a look at the intruder, but also to see which direction he headed when he fled. Police caught up with the would-be burglar a few minutes later.

## First-time victim

In addition to the video cameras, Dow's system includes door and window sensors, as well as motion detectors. He has been a MONI customer for slightly less than a year, and it was his first experience with a burglary at his business.

"I got security just for that reason, in case anything bad happened," Dow said. "The alarm went off and it scared them away, so they didn't get away with anything."

Best of all, he said, video surveillance made the difference in being able to apprehend the suspect.

"You can sit and question yourself about whether you really need a burglar alarm," Dow said. "Then something like this happens, and it makes you feel really good, especially about them catching him. If he had stolen something, I might not have gotten it back. And it really gives me some closure knowing who did it."

## Three takeaways

Here are three things that can be learned from Dow's experience:

- Dow didn't take chances with his business. Don't wait until you have a burglary to get in touch with [MONI](#) and make an appointment with one of our authorized dealers.
- Live monitoring and video surveillance each play an important part in effective security. Police got to the site quickly, and they were able to make an identification after the intruder was caught.
- And if you happen to be in Azle, don't bother trying to break into Dow Tires.